

Reservation System/Overview

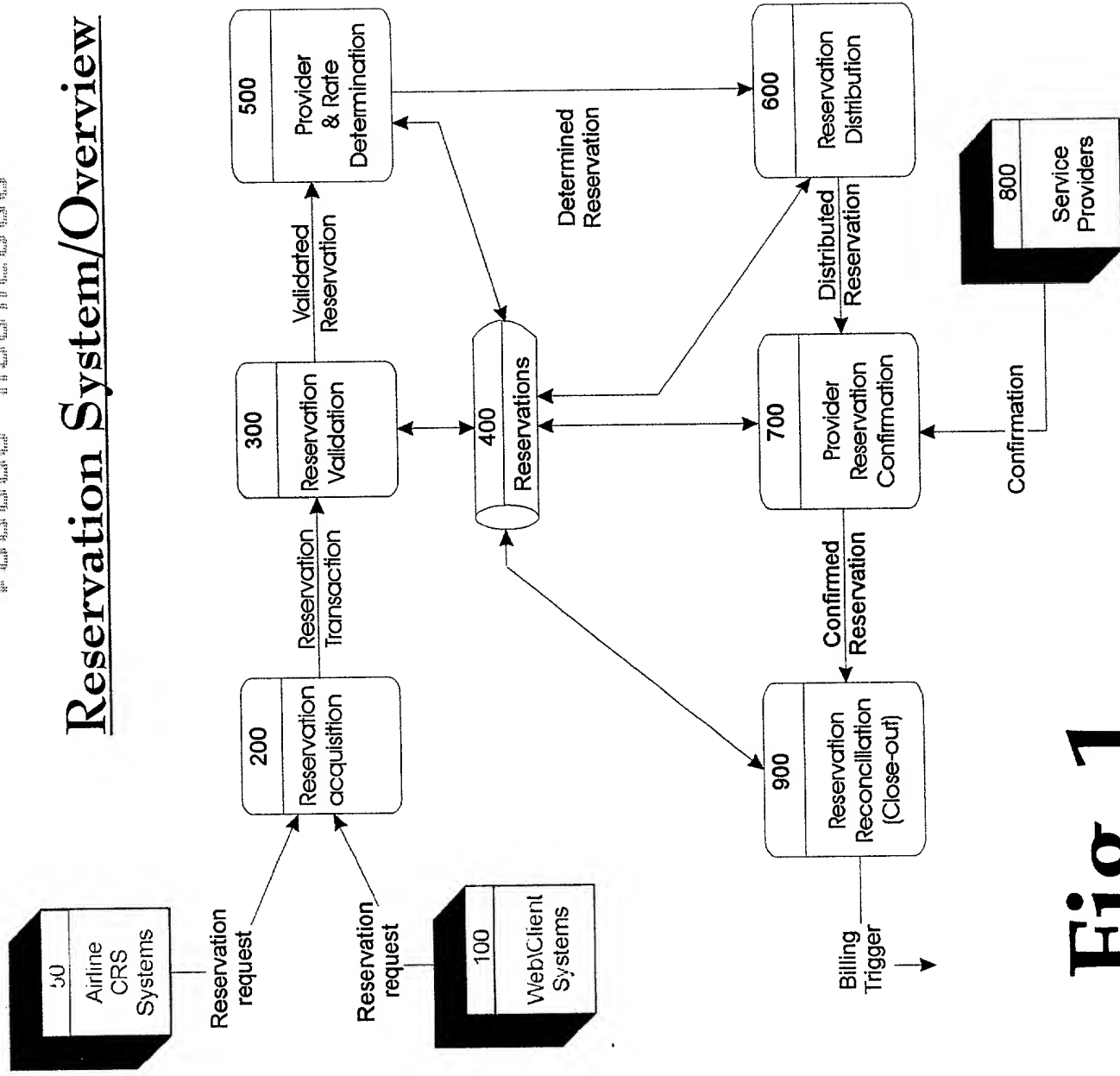


Fig. 1
Saturn Reservations

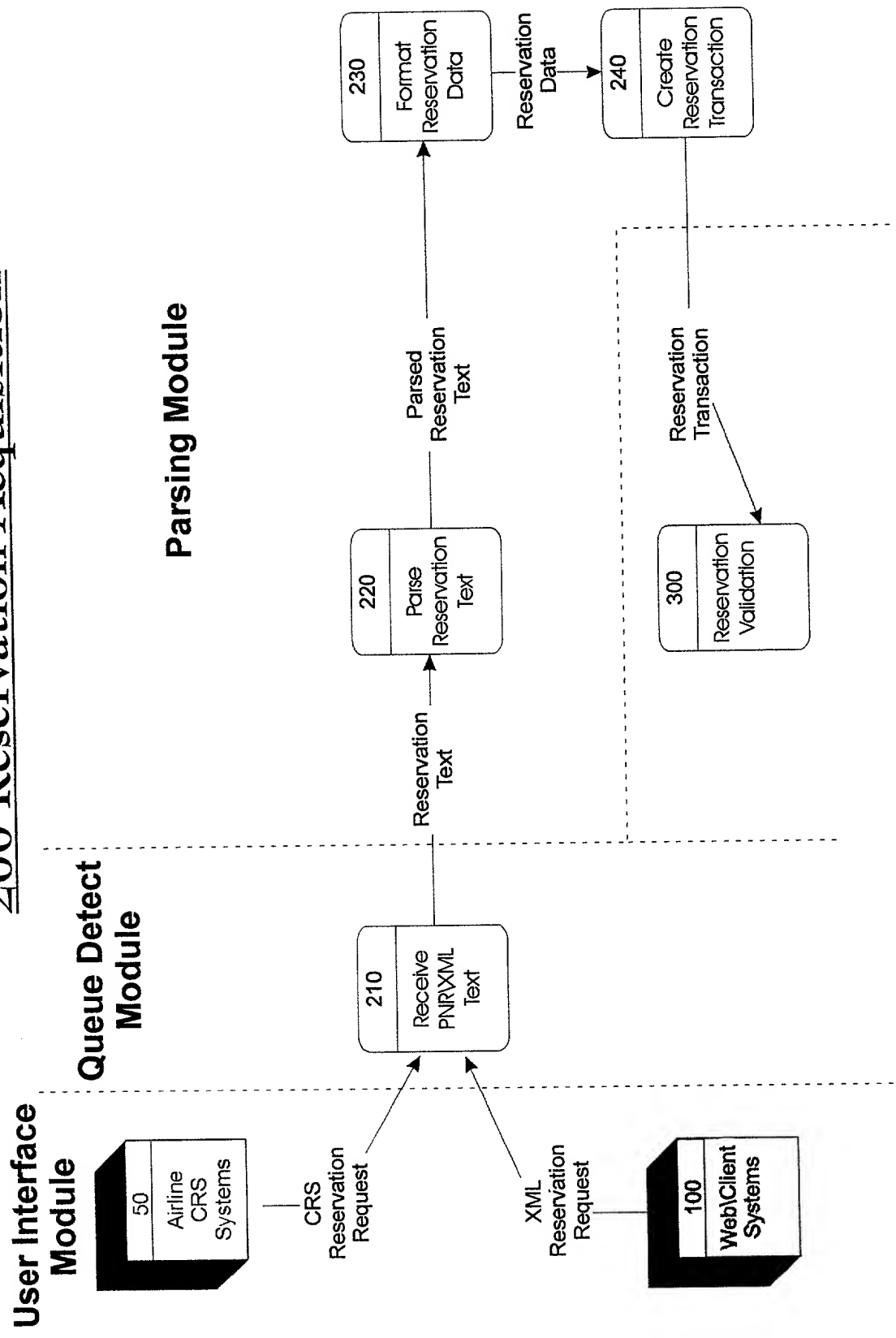


Fig. 2
Saturn Reservations

300 Reservation Validation

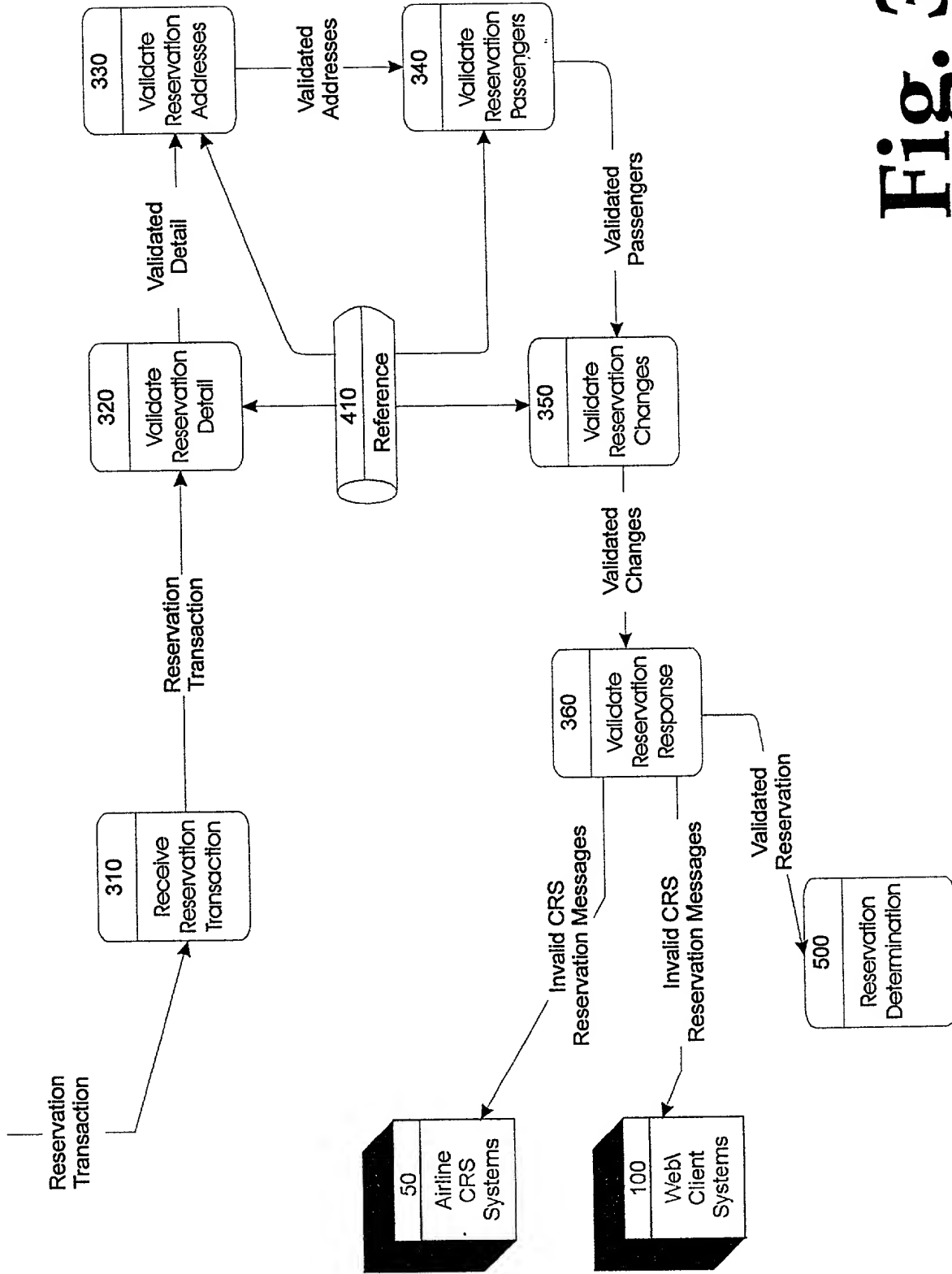


Fig. 3
Saturn Reservations

500 Reservation Determination

Service Provider Allocation Module

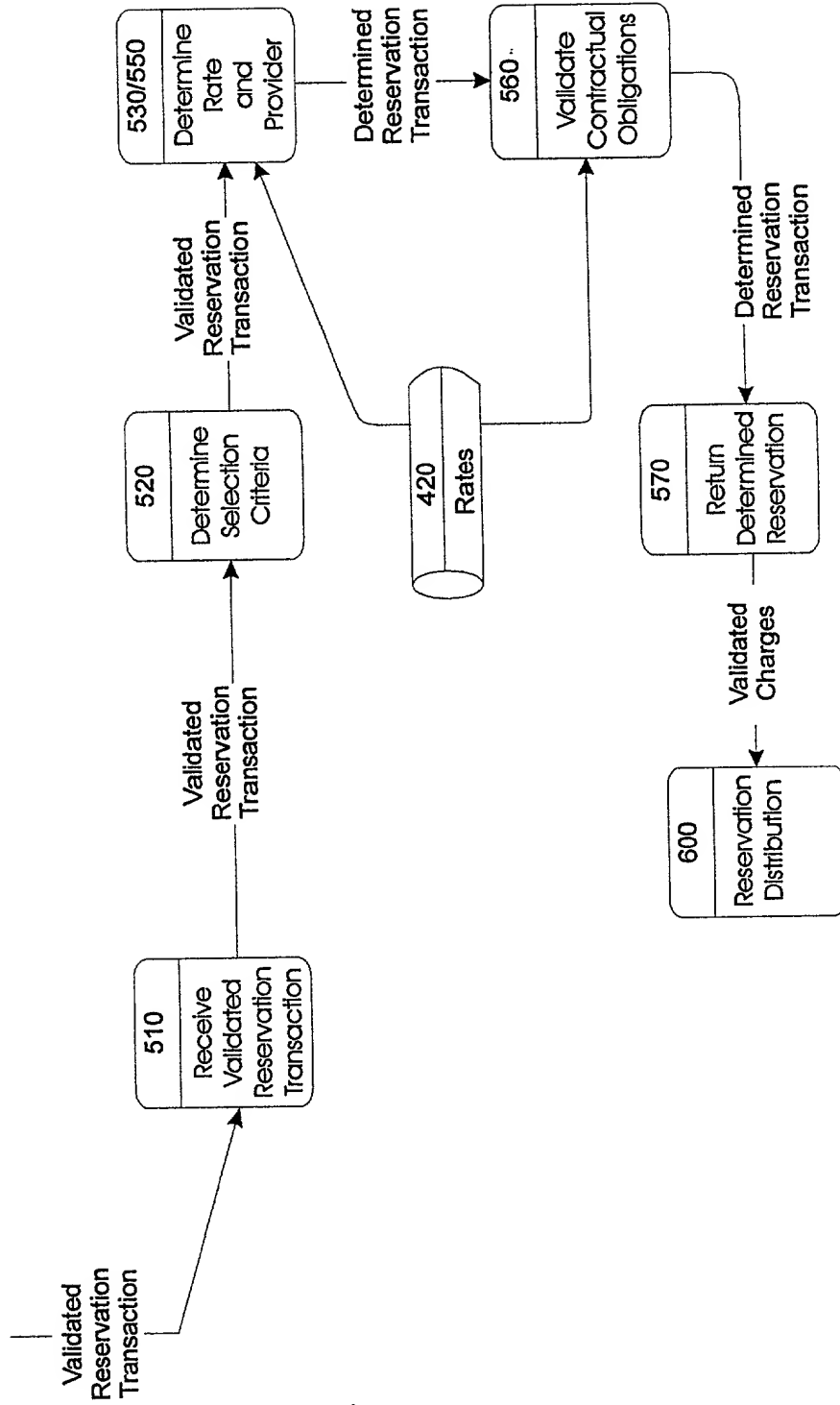


Fig. 4
Saturn Reservations

530 Best Rate Selection Criteria

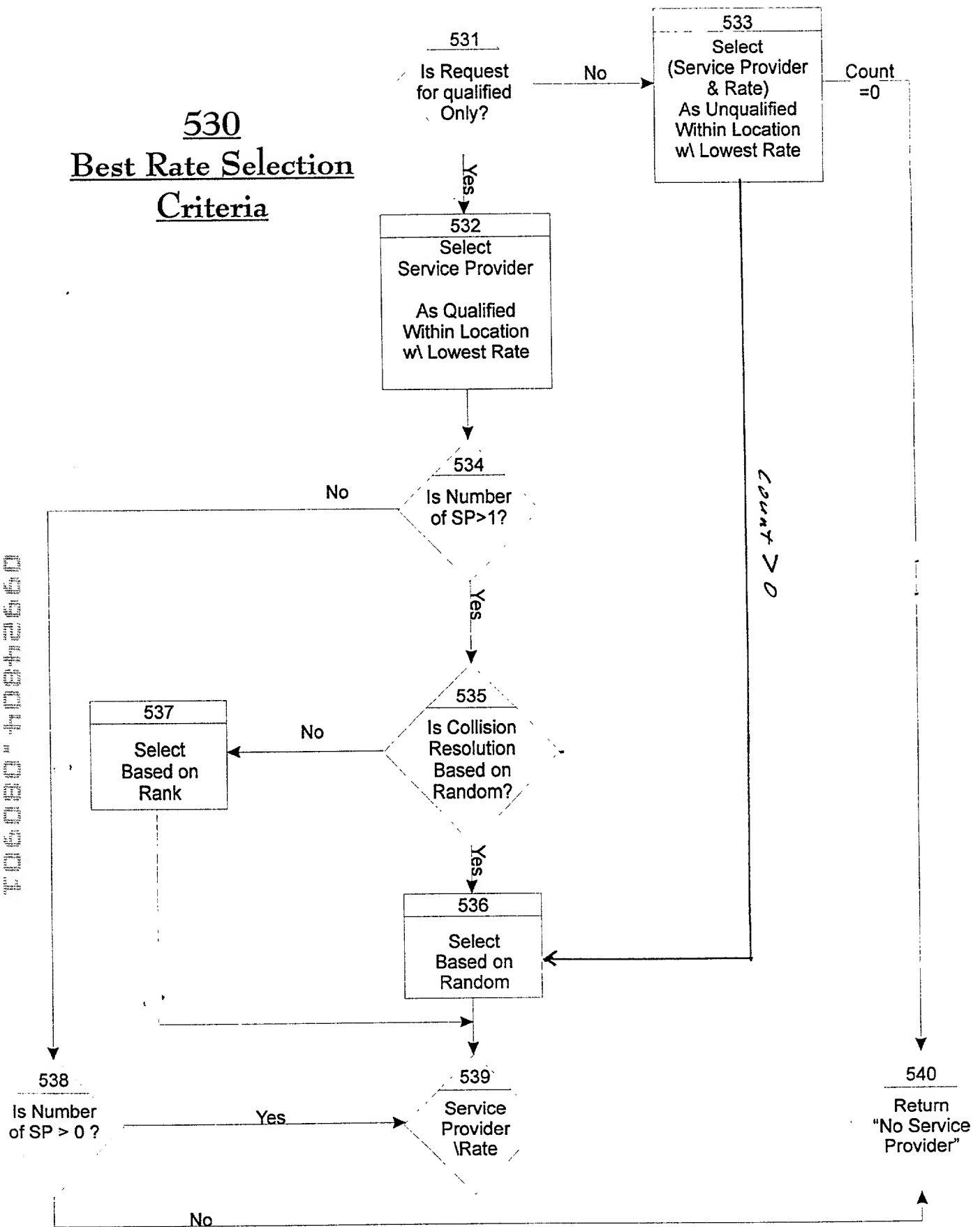


Fig. 5

Saturn Reservations

550/ Basic Provider Selection Criteria

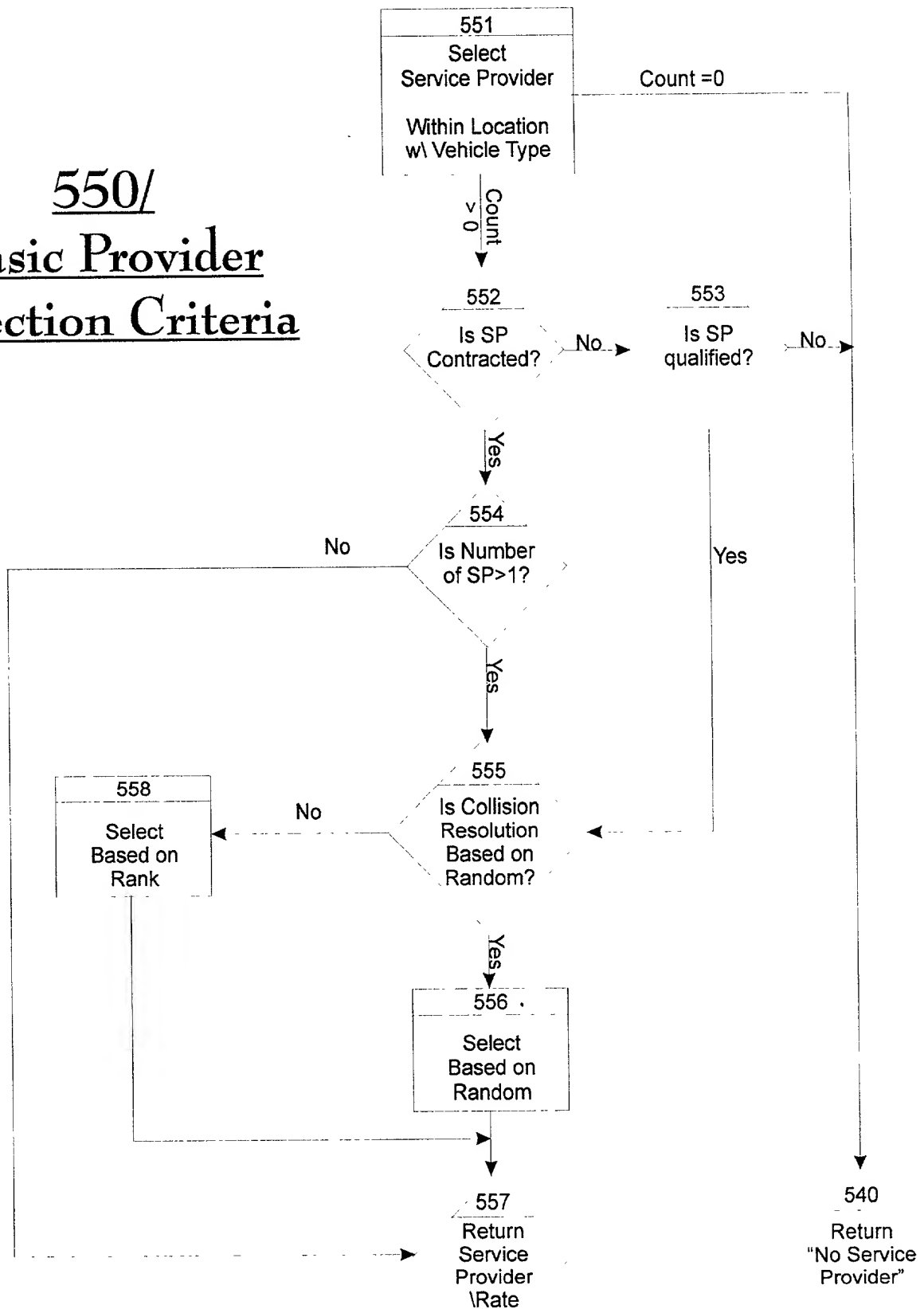


Fig. 6

Saturn Reservations

0364204.036901

TD6000" 40342660
600/ Reservation Distribution

Service Provider Distribution Module

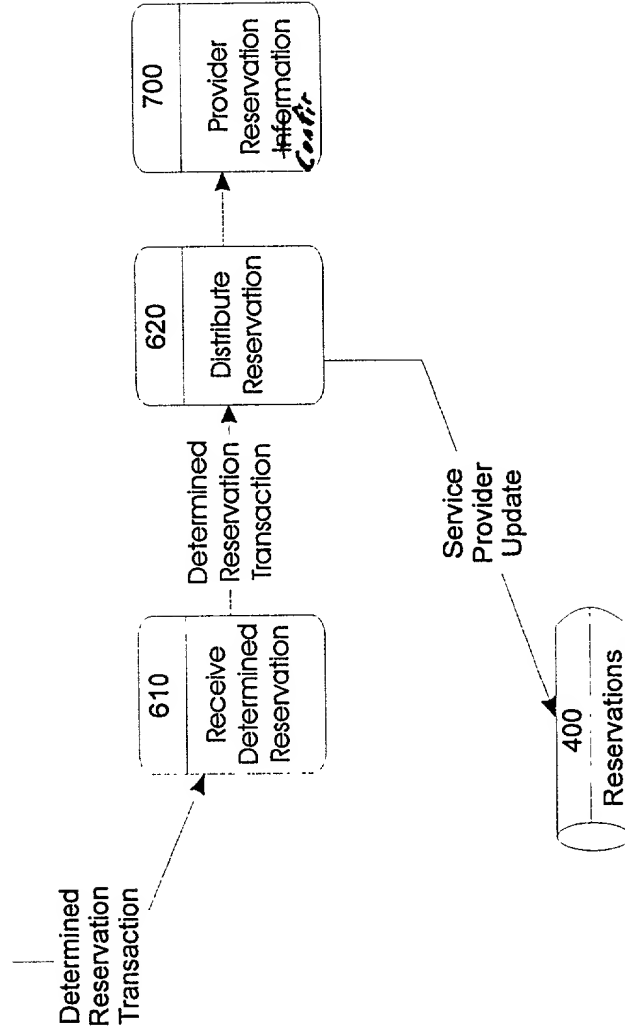


Fig. 7

Saturn Reservations

700/ Provider Reservation Confirmation/Acceptance

TUESDAY 4/24/2000 4:42:50

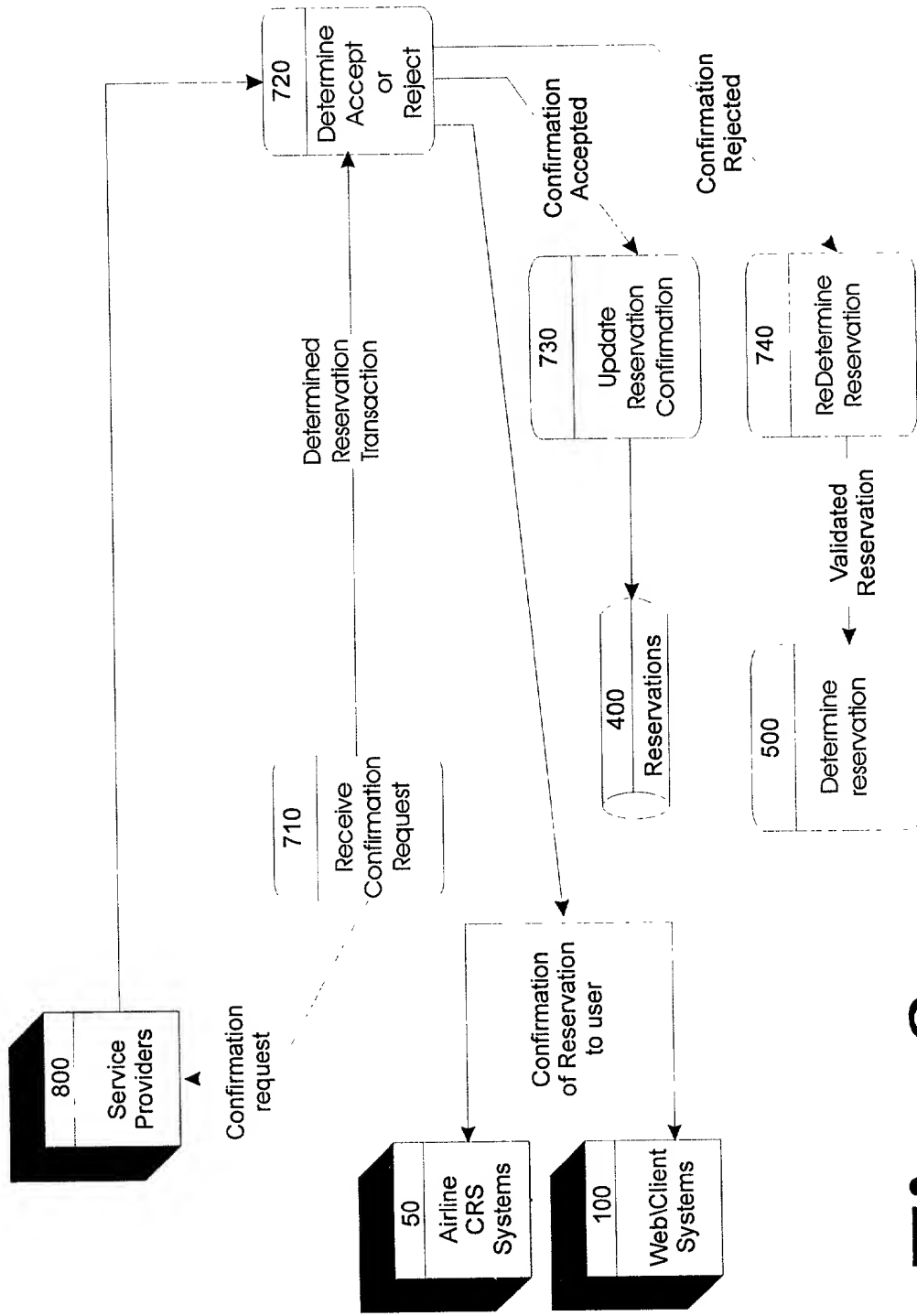


Fig. 8

Saturn Reservations

TESSA-434250

900/ Reservation Reconciliation (Close-out)

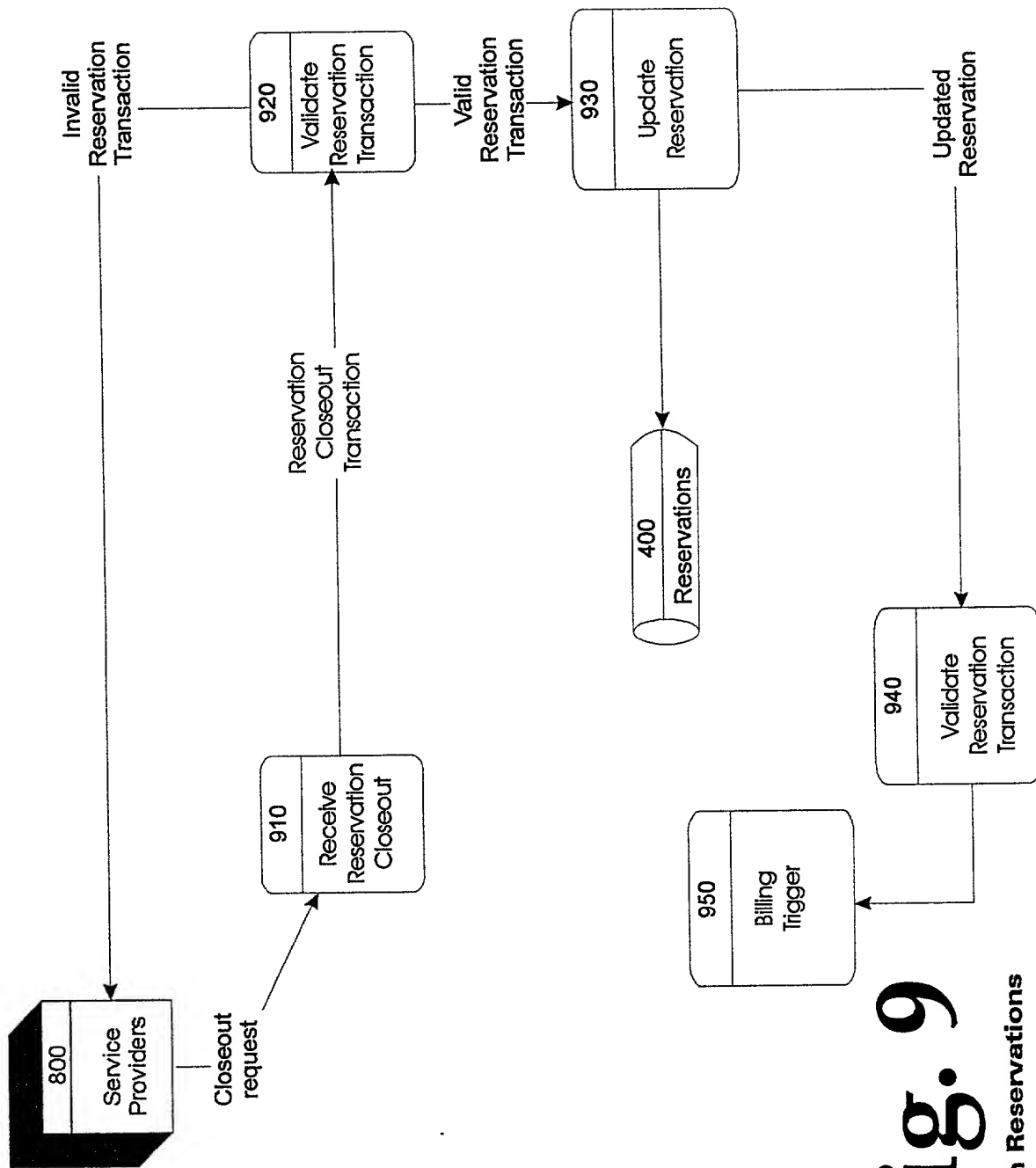



Fig. 9
Saturn Reservations

106080"40842660



Unresolved Queue

Delete

| Res Taken | PULDate | Passenger | SID | ContactInfo | Company | PNR | Portal |
|---------------------|---------------------|--------------|-----|-------------|---------|--------|--------|
| 10/20/00 5:11:00 PM | 10/3/00 11:05:00 PM | KUPPER, ADAM | WKO | | 39 | MF5SPX | WSPAN |

1000

Saturn unresolved queue – agency reservations that cannot be processed

Fig. 10

Operator User Pages

Pending: 1 Active: 74 Cancel: 1

OPERATOR

RESERVATIONS REPORTS ADMINISTRATION ACCOUNT INFORMATION LOG OFF

PENDING ACTIVE CANCEL HISTORY

Pending Queue

Record: 1

Accept Selected Decline Selected Clear Selected

| Select | Confirm # | ResID | Pickup | PU | D/O | Flight | Vehicle | Special | Passenger | C |
|--------------------------|-----------|-------|---------------------|-----------------------------------|-------------|---------|---------|---------|------------------|----------|
| <input type="checkbox"/> | | 2518 | 12/17/00 8:50:00 AM | 25 GATEHOUSE LANE, BELLE MEAD, NJ | EWR Airport | DL-2471 | Sedan | | KUPPER, ADAM (1) | Aja Inc. |

Accept Selected Decline Selected Clear Selected Next ->

SATURN

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1100

Pending Queue – Operator (Service provider)

Fig. 11

Administrative Console Pages

Operator Queue

Reschedule

| ResTaken | PLData | S.P | Prof.com | Passenger | Company | Sent By | ResID |
|---------------------|----------------------|------------------------------|----------------|--------------|--------------------|-------------------|-------|
| 11/19/00 2:25:00 PM | 11/19/00 1:45:00 PM | | | KUPPER, ADAM | | | 2390 |
| 11/19/00 2:25:00 PM | 11/22/00 8:40:00 AM | World Wide Limousine Network | 1-800-873-2546 | KUPPER, ADAM | Ajax Services, Inc | World Travel Land | 2391 |
| 11/19/00 2:25:00 PM | 11/22/00 1:15:00 PM | World Wide Limousine Network | 1-800-873-2546 | KUPPER, ADAM | Ajax Services, Inc | World Travel Land | 2392 |
| 11/19/00 2:28:00 PM | 11/22/00 12:34:00 PM | World Wide Limousine Network | 1-800-873-2546 | KUPPER, ADAM | Ajax Services, Inc | World Travel Land | 2394 |
| 11/19/00 2:28:00 PM | 11/25/00 8:59:00 AM | Executive Limousine | 770-206-0872 | KUPPER, ADAM | Ajax Services, Inc | World Travel Land | 2395 |
| 11/19/00 2:31:00 PM | 11/19/00 9:05:00 AM | Executive Limousine | 770-206-0872 | KUPPER, ADAM | Ajax Services, Inc | World Travel Land | 2397 |
| 11/19/00 2:31:00 PM | 11/25/00 1:12:00 PM | World Wide Limousine Network | 1-800-873-2546 | KUPPER, ADAM | Ajax Services, Inc | World Travel Land | 2398 |
| 11/19/00 2:34:00 PM | 11/25/00 1:12:00 PM | World Wide Limousine Network | 1-800-873-2546 | KUPPER, ADAM | Ajax Services, Inc | World Travel Land | 2401 |
| 12/7/00 2:14:00 PM | 12/7/00 8:50:00 AM | World Wide Limousine Network | 1-800-873-2546 | KUPPER, ADAM | Ajax Services, Inc | World Travel Land | 2518 |

1200

Saturn operator queue – unaccepted operator reservations

Fig. 12

705080"40842660

Pending C Active: 55 Cancel: 25

OPERATOR

RESERVATIONS | REPORTS | ADMINISTRATION | ACCOUNT INFORMATION | LOG OFF

USER MANAGEMENT | COMPANY INFO | RATE MAINTENANCE

Display/Update Single Rate

| | | | |
|---------------------------------------------|-----------------------------------------------|---------------------------------------------|-----------------------------------------------|
| From: | | To: | |
| <input type="checkbox"/> Location: | <input type="text"/> | <input type="checkbox"/> Location: | <input type="text"/> |
| State: | <input type="text" value="-Select a state-"/> | State: | <input type="text" value="-Select a state-"/> |
| <input type="checkbox"/> OR | | <input type="checkbox"/> OR | |
| <input type="checkbox"/> Airport(OAG) Code: | <input type="text"/> | <input type="checkbox"/> Airport(OAG) Code: | <input type="text"/> |
| <input type="checkbox"/> Company: | <input type="text" value="Retail"/> | | |
| <input type="button" value="Display rate"/> | | | |

1400

Rate maintenance screen – Update and display a rate

Fig. 14

10680"40842660

Pending: 0 Active: 50 Cancel: 25

O P E R A T O R

RESERVATIONS REPORTS ADMINISTRATION ACCOUNT INFORMATION LOG OFF

USER MANAGEMENT COMPANY INFO RATE MAINTENANCE

Create a rate

From: To:

Location: State: -Select a state- OR Airport(OAG)Code: Location: State: -Select a state- OR Airport(OAG)Code:

Company: Retail

| | | | | | | | | | | | | | |
|------------|----|----|----|----|----|----|-----|----|----|-----|-----|-----|-----|
| Vehicle: | 5D | TC | CS | SW | 6S | 8S | 10S | 6V | 8V | 10V | 16V | 25B | 49B |
| Rate: | | | | | | | | | | | | | |
| DriveTime: | | | | | | | | | | | | | |

☐ Create reverse (To - From) rate?

Create rate

1500

Rate maintenance – Create a rate

Fig. 15

FD6080"40342660

Pending: 0 Active: 55 Cancel: 25

OPERATOR

RESERVATIONS REPORTS ADMINISTRATION ACCOUNT INFORMATION LOG OFF

USER MANAGEMENT COMPANY INFO RATE MAINTENANCE

Update Rates by Region

| Company | Vehicle type | State | Country | Airport (IATA) codes |
|--------------|--------------|--------------|--------------|-------------------------|
| -Select All- | -Select All- | -Select All- | -Select All- | |

☒ Increase ☐ Decrease

☒ By dollar value

☐ By percentage %

1600

Rate Maintenance – update rates by region

Fig. 16

Web Reservation Pages

Registration

* All Fields Required

| | | |
|-----------------------|------------------------------------|-------------------------------------------------------------|
| * User Name: | <input type="text"/> | (This will be the name you use to log on to all SRV Sites.) |
| * Email: | <input type="text"/> | (www@domain.com only) |
| * Repeat Email: | <input type="text"/> | (www@domain.com only) |
| * First Name: | <input type="text"/> | Alpha numeric only |
| * Last Name: | <input type="text"/> | Alpha numeric only |
| Telephone: | United States <input type="text"/> | xxx xxx xxxx |
| Fax: | United States <input type="text"/> | xxx xxx xxxx |
| * Password: | <input type="password"/> | (Must be 6 to 14 characters) |
| * Repeat Password: | <input type="password"/> | |
| * Select Question: | Verification Question * | |
| * Answer to Question: | <input type="text"/> | |

(Alpha numeric only)

You will receive an e-mail shortly with Account Confirmation and a Password which you will use to log on.

☐ I declare that I have read and agreed to the [Salvusreservation.com user agreement](#).

[Register Now!](#)

1700

Create/Register new user

Fig. 17

106080" 40342560

106080" 40842660

Profile Information for: John Smith

| Address Information | |
|--------------------------------------------------|----------------------------------------------------|
| Primary Address Location Name: Pedmno1 | Secondary Address Location Name: Pedmno2 |
| Street: 34 Day PKW | Street: 23 5r Av |
| Apt./Suite: 121 | Apt./Suite: 0990 |
| City: Brooklyn | City: Manhattan |
| State: NY | State: NY |
| Zip or Postal Code: 12121 | Zip or Postal Code: 10434 |
| Country Code and Name: USA | Country Code and Name: USA USA |
| Phone: 212 121 1212 | Phone: 212 654 3452 |
| Fax: 212 121 1212 | Fax: 212 645 5546 |
| Special Pickup/Drop-off Instructions: | Special Pickup/Drop-off Instructions: |
| Miscellaneous Information | Form of Payment Information |
| Cell Phone: 917 654 8755 | Form of Payment1: 2 |
| Email 1: johnsmith@yahoo.com | Card number: 1234567890123456 |
| Email 2: johnsmith@work.com | Exp Month: 1/ Year: 2002 |
| Service provider request: Capital Limo | Form of Payment2: 1 |
| Favorite driver: Carlosvalch | Card number: 9876543210987654 |
| Default Airport: Newark International | Exp Month: 2/ Year: 2005 |
| Special request: | |

1800

Create/edit profile

Fig. 18

FD-500 "40342660

| Reservation | |
|----------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| * Required Fields | |
| <input type="radio"/> Best Fair <input type="radio"/> Quality <input type="radio"/> Value | <input type="checkbox"/> Specific Provider: Enter [] (alpha numeric only) OR Shop |
| Passenger Name: | <input type="radio"/> Reservation for myself <input type="radio"/> Reservation for someone else First [John] (alpha numeric only) Last [Smith] (alpha numeric only) |
| Phone: | Select Phone: [] country [] area [] number [] |
| E-mail Address: | Select E-Mail: [] Or Enter [] [] (alpha numeric only) |
| Number of Passengers: | [] (numeric only) |
| I am traveling with: | [] (alpha numeric only) [] (alpha numeric only) [] (alpha numeric only) |
| Pickup Date: | [] (Day/Month/Year) |
| Pickup Time: | <input type="checkbox"/> Let Saturn calculate pickup time <input type="checkbox"/> I want to be picked up at [] (dd:mm:AM/PM) |
| Vehicle Type: | Select vehicle type: [] |
| <input type="radio"/> Airport <input type="radio"/> Select Address from Profile [Select a pickup address here] | <input type="radio"/> Airport <input type="radio"/> Address <input type="radio"/> Select Address from Profile [Select a dropoff address here] |

1900

Make a reservation – part 1

Fig. 19

| Pickup Address | Drop-off Address |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <input type="radio"/> Airport <input type="radio"/> Address <input type="radio"/> Select Address from Profile <input type="text" value="-Select a pickup address here-"/> <input type="text" value="-Select a state-"/> Airport: <input type="text"/> <input type="radio"/> Airline <input type="radio"/> Aircraft type Airline: <input type="text" value="-Select Airline-"/> FBO: <input type="text"/> Flight#: <input type="text"/> Tail Number: <input type="text"/> Flight Time: <input type="text"/> Location Name: <input type="text"/> Street: <input type="text"/> City: <input type="text"/> State Or Province: <input type="text"/> Zip Or Postal Code: <input type="text"/> Country: <input type="text"/> | <input type="radio"/> Airport <input type="radio"/> Address <input type="radio"/> Select Address from Profile <input type="text" value="-Select a dropoff address here-"/> <input type="text" value="-Select a state-"/> Arrive ahead: <input type="text"/> Airport: <input type="text"/> <input type="radio"/> Airline <input type="radio"/> Aircraft Type Airline: <input type="text" value="-Select Airline-"/> FBO: <input type="text"/> Flight#: <input type="text"/> Tail Number: <input type="text"/> Flight Time: <input type="text"/> Location Name: <input type="text"/> Street: <input type="text"/> City: <input type="text"/> State Or Province: <input type="text"/> Zip Or Postal Code: <input type="text"/> Country: <input type="text"/> |
| Special Pickup Instructions: <input type="text"/> | Special Drop-off Instructions: <input type="text"/> |
| Payment Method: <input type="text"/> | <input type="text" value="-Select Number-"/> Or Enter: Form of Payment: <input type="text" value="Type"/> Card Number: <input type="text"/> Exp Month: <input type="text" value="01"/> Year: <input type="text" value="2000"/> |
| Add Information to Profile | |
| Add Station: | |
| <input type="checkbox"/> Fax: <input type="text" value="-Select Fax-"/> Or Enter: <input type="checkbox"/> E-Mail: <input type="text" value="-Select E-Mail-"/> Or Enter: <input type="checkbox"/> Telephone: <input type="text" value="-Select Phone-"/> Or Enter: <input type="checkbox"/> Pager: <input type="text" value="-Select Pager-"/> Or Enter: | |

1900

Make a reservation – part 2

Fig. 20

FIG. 21

Shop For a Service Provider

Shop Criteria: ☒ Best fare ☐ Quality ☐ Value(best fare and quality)

Vehicle Type:

FROM (departure city or airport) TO (destination city or airport)

City: City:

State: State:

Country: Country:

OR

Select the state to which the airport is located, then choose the airport.

Airport: Airport:

Find Service Providers Now

| Providers | Rate | Service Level | Payment Accepted |
|---------------------------------------------------------|--------|---------------|------------------------------------------------------------------------------|
| <input checked="" type="radio"/> Cross Limousine (LDNQ) | 21.00 | Qualified | American Express, Master Card, Visa, Discover Card, Diners Club, Cash, Check |
| <input type="radio"/> Reston Limousine (RTN) | 75.00 | Qualified | American Express, Master Card, Visa, Discover Card, Diners Club, Cash, Check |
| <input type="radio"/> Capitol Limo (CAP) | 75.00 | Qualified | American Express, Master Card, Visa, Discover Card, Diners Club, Cash, Check |
| <input type="radio"/> World Wide Limousine Network | 77.00 | Qualified | American Express, Master Card, Visa, Discover Card, Diners Club, Cash, Check |
| <input type="radio"/> Groundspan (GND) | 100.00 | Qualified | American Express, Master Card, Visa, Discover Card, Diners Club, Cash, Check |

Select Service Providers

2100

Shop for a service provider

Fig. 21

Verify your reservation

Please review your reservation details below.

Select "Reserve Now" to make the reservation or return to the previous page.

| | | | |
|---------------------------------------------------|--|----------------------------------------------------------------------------------------|--|
| Trip date 2/01/00 | | Pickup time 7:30AM | |
| From | | To | |
| Home 555 Mockingbird Belk Meadow Phone-- | | Office 53 Route 35 Rahway, NJ | |
| Fare and Service Provider | | | |
| You will be picked up by | | | |
| The Trip Fare is | | \$55.00 (does not include gratuity, tolls and parking, taxes, and other surcharges) | |
| Fare will be charged to | | Master card ending in 3456 | |
| Car type | | Sedan | |
| Service Provider will confirm by | | Phone/Fax | |
| Special Instructions | | | |
| Pickup Instructions | | | |
| Drop-off Instructions | | Drop off in back of building | |
| Request | | I like the New York Times in the morning along with black coffee. | |
| Passengers | | | |
| 1 passenger(s) John Smith | | | |

☐ I agree with the reservation details listed above.

I am also aware of and agree with the [Sacramento Reservation Systems Terms and Conditions](#)

[Make Reservation](#)

2200

Verify reservation page

Fig. 22

Completion

Thank you for your business.

For your trip on 2/01/00 at 7:30AM, your Confirmation number is 392039485

To review or make changes, proceed to the Trip History page and refer to a trip by the confirmation number.
All changes and cancellations are subject to Sutton Internet Reservation Systems, Inc. terms and conditions.

| | | |
|-------------------------------------------|------------------------------|-------------------------------------------------------|
| Would you like to make a new reservation? | <input type="checkbox"/> Yes | <input type="checkbox"/> No Go Back to Main Menu |
| Would you like to book the roundtrip? | <input type="checkbox"/> Yes | <input type="checkbox"/> Yes, Book the Roundtrip Now! |

2300

Confirmation page

Fig. 23